

Information on the Processing of Personal Data, pursuant to Article 13, EU Regulation No. 2016/679 "GENERAL DATA PROTECTION REGULATION" (hereinafter "GDPR"), and Legislative Decree 196/2003 as amended by Legislative Decree 101/2018

With this notice, we would like to inform you about how our Company, ROSORETTO S.S.A. (hereinafter Company or ROSORETTO), processes the personal data that you may provide us as a Guest of our facility. This notice is published on the ROSORETTO.com website under the Privacy Policy section.

Unless otherwise specified, all legal references in this document refer to the GDPR.

### 1. Data Controller

The Data Controller is the company ROSORETTO S.S.A., with VAT number IT03340090046 and registered office at Via Alba Monforte 76, Castiglione Falletto (12060 - CN).

# 2. Appointment of DPO – Data Protection Officer

The Controller, not falling under the cases indicated in Article 37, nor under those indicated in the various interpretations of the Data Protection Authority, has deemed it unnecessary to appoint a Data Protection Officer.

## 3. Subject of Processing

We emphasize that the relevant regulation applies exclusively to personal data, meaning only data that can be traced back to NATURAL PERSONS (Article 2, paragraph 1 and Article 4, paragraph 1), and therefore does not apply to legal entities.

The processing concerns:

- Name, surname, phone number, email address, which ROSORETTO personnel collect at the time of booking.
- A copy of your identity document, which ROSORETTO personnel collect at check-in.
- Additional information you may choose to provide in order to personalize your stay.
- Possibly, your tax identification number or VAT number if you request an invoice or a fiscal receipt instead of the standard payment receipt.

We specify that ROSORETTO does not process data related to your credit card, as these are handled exclusively by the banking system's payment service, in full compliance with data security regulations.

# 4. Purpose of Processing, Legal Basis, Nature of Provision

• The personal data mentioned in section 3 are acquired as part of the normal facility/guest relationship and are used by ROSORETTO exclusively for the formalization and organization of your stay. Providing these data is therefore mandatory; failure to do so may result in difficulties in executing the contract. This processing is lawful under Article 6, paragraph 1, letter b) and does not require your explicit consent.

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- A copy of your identity document is mandatory as it must be sent to the police headquarters and the Piedmont region through a dedicated web portal, as part of tourist flow tracking. This processing is lawful under Article 6, paragraph 1, letter c) and does not require your explicit consent.
- Your contact details may be used to request feedback, which is lawful under Article 6, paragraph 1, letter f), but will never be used for generic marketing activities.

# 5. Processing Methods, Processing Duration

The personal data mentioned in section 3 are collected directly from you through direct communications: email, phone calls, messaging, or via the company website in case of an online inquiry. These data are stored in ROSORETTO's internal information system and are available in personnel agendas for common use (mainly email directories, company mobile phones).

If any data mentioned in section 3 are relevant for accounting, tax, or civil purposes, their retention will follow the period established by Italian law (typically 10 years).

#### 6. Access to Data

Your data may be made accessible, solely for the purposes stated in section 4, to employees, collaborators, and partners of the Controller, in their capacity as authorized processors and/or system administrators, or to third-party companies or other entities performing outsourcing activities on behalf of the Controller, in their capacity as external data processors. ROSORETTO's policies include careful selection of internal and/or external entities that may access these data, based on expertise and full adherence to the security and confidentiality rules imposed by ROSORETTO.

### 7. Data Communication

Without requiring express consent (pursuant to Article 6, letters b) and c) of the GDPR), the Controller may communicate your data mentioned in section 3 to supervisory bodies, judicial authorities, as well as to those entities to whom communication is mandatory by law for the purposes specified in section 4 or for specific purposes required by requesting entities.

These entities will process the data as independent data controllers. Your data will not be disseminated.

## 8. Data Transfer

The personal data provided, as mentioned in section 3, are stored electronically and/or on paper in information systems and/or physical archives located at the Controller's premises within the European Union. However, should it become necessary, the Controller may relocate archives and servers to other EU or even non-EU countries, such as in the case of cloud service usage. In such cases, the Controller ensures that any data transfer outside the EU will comply with applicable legal provisions, including the execution of standard contractual clauses established by the European Commission, and that the chosen cloud provider will guarantee an adequate level of security to ensure confidentiality, integrity, and availability of transferred data.

# 9. Data Subject Rights

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ROSORETTO guarantees your Company the exercise of the rights provided by law for data subjects and ensures cooperation in responding to specific requests from data subjects. However, ROSORETTO does not guarantee (unless otherwise agreed with your Company) the direct exercise of these rights by data subjects. In case of such requests, ROSORETTO will only forward the data subject's request to your Company.

Data subjects have the rights provided in Articles 15, 16, 17, 18, 19, 20, 21, and 22 of the GDPR, including:

- Right of access
- Right to rectification
- Right to erasure ("right to be forgotten")
- Right to restriction of processing
- Right to notification obligation regarding rectification or erasure of personal data or restriction of processing
- Right to data portability
- Right to object
- Rights related to automated decision-making, including profiling

## 10. Methods of Exercising Data Subject Rights

Any data subject may exercise their rights at any time by sending:

- A registered letter with return receipt to the Data Controller at the address indicated in section 1
- An email to info@rosoretto.com

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